

TERMS AND CONDITIONS 2021

Upon confirmation of enrollment, you have agreed to all of our Terms and Conditions listed below. Please note that these are important and cover common situations such as illness, absences, refunds, and a number of scenarios that may occur this summer related to the COVID-19 pandemic. It is your responsibility to read all of these in full so that you are fully informed of how Outpost will treat issues that may occur with regards to your child and your summer enrollment. If you have any questions about these, please contact our office. Thank you.

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1. ENROLLMENT

We require a completed enrollment for each individual camper including up-to-date medical information. Forms are accepted over our secure online enrollment system.

If you choose to pay by check, please mail payment to: Outpost Summer Camps, 13446 Poway Rd., #240, San Diego, CA 92064.

Enrollments are processed on a first come, first served basis. Those enrollments received after the program is full will either be placed on a waiting list or cancelled depending on the decision made by the parent upon notification of this situation by our administrative staff. If the enrollment is cancelled at that time, the full deposit and application fee will be refunded.

2. APPLICATION FEE

A nonrefundable **\$50 application fee** per camper per summer is due at the time of enrollment along with a \$200 deposit per camper. The application fee is only charged one time whether a child is enrolled in one or more sessions. After enrollment is confirmed, the fee will not be returned under any circumstances.

3. DEPOSITS and ROLLOVERS

A \$200 deposit *per camper* is required upon enrollment. After March 31, the deposit is non-refundable.

*For 2020 families who rolled over money, rollover amounts are refundable indefinitely.



4. DISCOUNTS FOR RETURNING FAMILIES

Returning Family Discount: \$30 off each child's enrollment per summer (not per session) if enrolled before January 31

Referral Discount: \$25 off per *new* referred family (not per enrolled child). Available to returning families only. New family must provide the referring/returning family upon enrollment.

5. BALANCES

The full balance of camp fees for all sessions is due by June 1. If payment has not been received within two weeks of the camper's start date, and if no special arrangements have been made with the office, enrollment will be cancelled, and the \$200 deposit will not be returned. There is a \$20 fee for all returned checks.

Once your child has started attending Outpost, there are no refunds in tuition with one exception (see below in section 12 regarding COVID and Non-COVID Illness-Related Absences).

6. DROP-OFF, PICK-UP, and EXTENDED PROGRAM

For Day Camp and Senior Outpost:

Parents will drop off between 8:45 and 9:00 AM Parents will pick up between 2:45 and 3:00 PM

OR register for our PM Extended Camp program and pick up between 3:00 and 4:30PM.

The PM Extended Program costs \$100 per 10-day session. Spaces are limited.

Campers (NOT in Extended) who are not picked up by 3:15 PM will be moved to the Extended Program and charged a \$20 late fee per day.

Children picked up late from Extended – at 4:31 PM or later – are charged a \$1 per minute late fee.

For Junior Outpost:

Parents will drop off between 9:15 and 9:30AM. Parents will pick up between 1:15 and 1:30 PM

7. CHANGES

After April 1, there will be a \$100 fee for any change in schedule resulting in a reduction of total enrolled days (e.g., changing from Sessions 1 & 2 to only Session 1) for each camper. This fee does not apply if you increase the amount of time your child comes to camp or maintain the same number of camp days (e.g., changing from Session 3 to Session 4, space-permitting).



8. CANCELLATIONS

Parent-initiated Cancellations:

The \$200 deposit will not be refunded after March 31. For cancellations made between **April 1 and June 1**, parents will be refunded any amount beyond the \$200 deposit per camper and \$50 nonrefundable application fee.

For cancellations made after **June 1**, there will be no refunds.

<u>Outpost-initiated Cancellations:</u> In the unlikely event that Outpost is not able to run camp in-person this summer (due to COVID or any other unforeseen crisis/circumstance):

If in-person camp closes for the summer **before March 31**, all deposits (and any payments made beyond the deposit) will be returned. The \$50 nonrefundable application fee will not be returned.

If in-person camp closes for the summer **on or after April 1**, we will refund any amount paid beyond the \$200 deposit and the \$50 nonrefundable application fee.

If in-person camp is closed, the \$200 deposit will be applied to virtual camp* which will be provided every day that camp was scheduled (June 21 to August 13, Monday through Friday) for two hours per day (exact time TBA, likely 10 AM-12 PM). Campers will attend virtual camp during the same camp days for which they were enrolled (e.g., Session 2 campers would attend July 5 to July 16).

*The \$200 deposit is nonrefundable regardless of whether or not your child attends virtual camp.

9. TEMPORARY CLOSURE

In the event that Outpost must temporarily close a specific group of campers due to COVID exposure at camp – e.g., a child comes to camp and unknowingly exposes others prior to getting a positive COVID test:

For every day that camp is closed (initiated by Outpost), children will have virtual camp for two hours per day. Virtual camp is equivalent to \$200 per session (\$100 per week/\$20 per day). For days when a specific group shifts to virtual camp, parents will be refunded any costs beyond that of virtual camp. This amount will vary depending on which program the child attends. The cost of virtual camp will not be refunded regardless of whether your child attends virtual camp.

10. ABSENCES

If your child will be absent from camp, please call or email the office: (858) 842-4900 and office@outpostsummercamps.com. No make-up days are given for any reason. If you have obtained a director's direct phone number over the course of the summer, you still are required to call or email the office (not the director) to ensure the correct people have the information in a timely manner.



11. ILLNESS

If your child has been exposed to COVID or has any of the following symptoms, please do not send them to camp:

Cough, shortness of breath, runny nose, fever (\geq 100 degrees), sore throat, nausea/vomiting, diarrhea, fatigue, loss of taste or small, headache, muscle or body aches, or poor appetite

If your child has any of the above symptoms consistently due to allergies or for any other diagnosed non-COVID condition, please provide a doctor's note (ideally, prior to camp).

When children are exposed to COVID or experience any of the symptoms above, they may return to camp:

- Immediately if they have a doctor note stating the symptoms are non-COVID related OR
- Following a negative COVID test result AND 72 hours after symptoms have resolved OR
- 10 days after symptom onset AND 24 hours no fever (without medication) AND symptoms are improving

If the CDC recommendations that inform our specific policies change prior to camp starting, our policies may be updated accordingly, and you will be notified.

12. COVID and NON-COVID ILLNESS-RELATED ABSENCES

If a camper misses 1, 2, 3, or 4 days of a camp session for any reason, no refund will be provided.

Shared Cost Refunds will be provided if a camper misses half or more of their 2-week camp session (5 days*) due to the following reasons:

- Sent home from camp due to symptoms of illness
- Prohibited from coming to camp due to COVID exposure or a positive COVID test
- Prohibited from coming to camp while awaiting COVID test results
- Another non-COVID sickness lasting 5 days or more (must have doctor's note)

A Doctor Note and/or Negative COVID test is required to return to camp related to these reasons.

When a child qualifies for a **Shared Cost Refund**, the camp and parents will *equally share in the cost* of the missed camp time (Outpost will refund *half* of the time missed). For example, if a camper misses 1 week (or 5 days) of camp, Outpost will refund half of one week or ¼ of the total cost of the session. A doctor's note is required to initiate Shared Cost Refunds.

*Missed days within a session do not have to be consecutive *but do not carry over from one session to another.* Example: No refund provided if child misses 2 days of Session 1 & 3 days of Session 2.

13. ACTIVITIES

Vigorous outdoor and recreational activities, including swimming for Day Camp and Senior Outpost, are an integral part of our programs and are included as part of the total camp fee. Although any physical activity has risk, the camp administration believes that with the proper supervision the benefits far outweigh the risks. If there are any activities in which your child is not able to participate, please contact the office to discuss possible accommodations.



14. ACCIDENTS

In the event that a child is hurt at camp and needs emergency treatment, the staff will try to reach the camper's parents (and emergency contact if necessary) immediately. Outpost Summer Camps' accident insurance covers, up to our policy limits, any injuries received at camp to the extent that they are not covered by any other health and/or accident insurance covering the child.

15. HIRING PRACTICES

Outpost is an equal opportunity employer. In hiring our staff and directors, we do not discriminate based on gender, race, ethnicity, sexual orientation, gender identity, age, mental/physical capabilities or any other classes beyond what is necessary to perform required job duties. By enrolling your camper, you are acknowledging and agreeing to our hiring practices and trusting Outpost to hire the best person for the job regardless of aforementioned or other discriminatory factors.

16. BEHAVIOR

Participation in Outpost is a privilege, and we believe that all children have a right to a safe and healthy environment. We aim to promote mutual respect, tolerance, and acceptance. If your child demonstrates inappropriate behavior while enrolled in our program, we will work with you and your child to solve the problem. If it becomes a repeated or larger issue, Outpost reserves the right to remove your child from our program. If a child is removed due to behavioral issues, no refund will be provided. A detailed behavior policy is available on our website at the bottom of this page: https://outpostsummercamps.com/mission-philosophy-safety/

17. <u>T-SHIRTS</u>

At the Summer Open House held on the Saturday prior to your child's first day of camp, you will receive two new camp shirts for the season. Please have your camper try on the shirts. Only unworn and unwashed shirts can be exchanged for another size. Please clearly mark your child's name in his or her shirt before it is worn to camp. For campers not present at Open House, shirts will be sent home on the child's first day of camp. Campers enrolled in multiple sessions will only receive one set of shirts for the summer. Additional t-shirts can be purchased through the camp office for \$15 a pair.

18. PERSONAL PROPERTY

Do not send valuables with your child to camp. Please send your child in clothes and with items that you do not mind getting dirty or ruined. All clothing and items (e.g., bathing suits, towels, lunch boxes, etc) that are sent should be clearly marked with the camper's name. If they are not marked, your child's counselor will mark them with sharpie at camp. While Outpost Summer Camps will try to prevent articles from being lost, we encourage each child to be responsible for their own property, and we cannot be responsible for and will not reimburse for lost items.

<u>Prohibited items:</u> All electronics (including smart watches and phones of any type) are prohibited. Other prohibited items include but are not limited to: weapons (including pocketknives), toys, cards (including Pokémon and other trading cards), stuffed animals, books and all personal items not on the program lists below unless a previous special arrangement has been made with a camp director.



Outpost will provide one afternoon snack per day, water bottle refill stations, extra masks if needed, and high-quality sunscreen. Parents are welcome to send campers with their own sunscreen if preferred.

Campers in these programs should bring the following items:

Junior Outpost - partial day, ages 5-7

Every day, your camper should bring a Backpack, Water Bottle, Lunch (Peanut-free*), and Mask. Hats are recommended.

Day Camp - full day, grades K-5

Every day, your camper should bring a Backpack, Water Bottle, Lunch (Peanut-free*), Bathing Suit, and Mask. Towels are optional (Outpost will not provide towels), and hats are recommended.

Senior Outpost - full day, grades 6-10

Every day, your camper should bring a Backpack, Water Bottle, Lunch (Peanut-free*), and Mask. Hats are recommended.

Please Note: At Open House (on the Saturday before your camper's session), Senior Outpost Families will receive an activity schedule specific to your child's group with directions regarding additional items (ex: swimsuit and towel) to bring each day. This schedule will also be delivered to you via email.

*For Peanut-Free lunches, please do not send anything containing peanuts or peanut butter. You are welcome to send items that are labeled "processed with peanuts" or "may contain peanuts."